

PROUD OF

- Outperformed competitors in terms of sales growth in the home market while at the same time achieved the highest growth percentage in the Central and Eastern European geographic region
- Successfully completed acquisitions of both portfolios to manage as well as entire bigger local competitors
- Improved the market share position of ALD: from rank 13 to number 1 within 5 years

AWARDS

- Gold CSR Recognition (EcoVadis - 2018)
- TOP International Key Account Fleet Growth Award in the Other Europe Region (ALD - 2017)
- Best Business Development (ALD - 2016)
- Cooperation Award Small and Medium Subsidiary (ALD - 2015)

"Innovation is seeing what everybody has seen and thinking what nobody has thought." (Dr. Szent-Györgyi Albert)

Zoltan BORBELY

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PROFESSIONAL EXPERIENCES



ALD Automotive Hungary 2008 - 2018

Commercial Director and Head of Quality Management

2013-2018

Single-handedly developed the successful local sales strategy and implemented the action steps necessary for the continuous achievement of the ambitious sales targets.

Best IKA Growth Award - ALD International - 2017

Corporate Development:

Managed a successful merger of a bigger competitor in 2016 Responsible for the acquisition of a portfolio to be managed in 2015

Business Development Management and Sales:

In charge of an annual turnover of 70 Million EUR resulting into an annual profit of EUR 10 Million in 2017 (37% of the HUB - Region) Full P&L responsibility for a car fleet of 15,000+ vehicle Measured client satisfaction is over 8 on a 10 point scale resulting into a loyal client base of 900+ TOP names in the Corporate Sector Achieved leading market share of 25+% in the Hungarian market place

People Management:

Leading the team of 6 Direct Reports Building a sales team of 30+ Training and developing all sales team members

Process Management and Service Quality:

Led the successful implementation of ISO 9001:2008 Successful transition from ISO 9001:2008 to ISO 9001:2015 Ensured outstanding ISO audit reports in the last 5 years Chaired the New Product and Project Development Committee Business sponsored key projects crucial for the business

Head of Sales and Marketing

2008-2012

Improved sales through the introduction of an active lead generation Implemented new motivational systems for sales team Ensured the achieved the pre-set annual sales targets Over-achieved turnover and profit expectations Managed all marketing related spending and processes

Responsible for HR activities until 2016

SOFT SKILLS

- Time Management
- Problem-solving
- Written and verbal communication
- People Management
- Happiness Manager

STRENGHTS

- Perseverant
- Motivator, leader
- Innovation oriented
- Hard-working
- Optimistic attitude
- Determined
- Pro-active

LANGUAGES

Hungarian - mother tongue

English - professional proficiency

Spanish - beginner

PROFESSIONAL EXPERIENCES



LeasePlan Hungary 2005-2007 Sales Manager 2006-2007

Responsible for sales activities Developed sales manuals, updated process descriptions and managed service level agreements (SLA) In charge key clients also from TOP200

Training and Quality Supervisor

2005-2006 Prepared client service and key account cooperation rules Prepared training materials and managed orientation training courses for the new employees

Established a new process for client care team, measured and monitored their actual knowledge

Sykes Central Europe 2002-2005

SAP Sales Specialist Contact Center and Telemarketing Teamleader

Responsible for telemarketing campaigns and complaint handling Managed the new inbound Call Center for SAP

EDUCATION

Budapest University of Technology and Economics 2011-2013 Master of Business Administration (MBA)

Specialization: Finance and Management Studies

College of Eszterházy Károly 2002-2005 Bachelor of Arts in Economics (BA)

Specialization: Marketing and Economics of the European Union

HOBBIES

Sport activities

Life-long learning

International travelling

COURSES AND TRAININGS

- Advancing Negotiation Skills Training Scotwork
- Leadership Training AON/Hewitt
- Special MBA Course Rochester Institute of Technology
- European Union Special Course Jean Monnet Project